

Asbestos service standard

Asbestos was commonly used in the construction of buildings up to the 1980s. It is not dangerous if it is not damaged and cannot easily be disturbed. To manage asbestos in our properties we will aim to:

- ✓ Provide a dedicated member of staff who champions asbestos awareness.
- ✓ Survey all of our properties so we know where asbestos can be found and put this information onto our data system.
- ✓ Update our asbestos data system monthly following completion of relevant work.
- ✓ Provide access to our asbestos data system for our staff and contractors.
- ✓ Provide asbestos awareness training to our workforce and contractors and make asbestos risk assessments available to them.
- ✓ Follow our procedures for testing, monitoring and the removal of asbestos materials, in properties where there is asbestos.
- ✓ Publicise information on asbestos on our website and in our repairs handbook.
- ✓ Manage and review our asbestos procedure and asbestos management plan every six months.
- ✓ Comply with the Control of Asbestos Regulations 2006, and all guidance notes and good practice on asbestos.



Building 2
Riverside Court
Bowling Hill
Chipping Sodbury
BS37 6JX

www.merlinhs.co.uk

We want to know when we get things wrong so we can make sure we get them right the next time. If you think you haven't received the best service from us, please let us know. Equally, if you think we've done a good job, please get in touch. There is a range of ways you can make a complaint, give us a compliment or just comment about our services, and more information is available in our leaflet "How to make a complaint or give feedback."

We want to be an organisation that treats everyone fairly. It is vital that you let us know if you feel you have been treated differently by one of our staff because of your gender, race or ethnicity, age, sexuality or ability.

The information on this leaflet is also available in other languages, in larger print, Braille or on audiotape. Please contact your housing officer if you need any of these services.